

Privacy Policy

Effective Date: 19.02.2026

This Privacy Policy applies to the mobile application (the “App”) operated by Virell Trade LLC-FZ, a Free Zone Limited Liability Company registered in Ras Al Khaimah Economic Zone, United Arab Emirates (the “Company”, “we”, “our”, or “us”).

1. Scope

This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you use our non-custodial digital wallet application.

2. Non-Custodial Nature of the App

The App is a non-custodial cryptocurrency wallet. We do NOT store or control your private keys, have access to your seed phrase, hold your digital assets, or execute transactions on your behalf. Users retain full control over their wallets and are solely responsible for securing backups and private keys.

3. Information We Collect

Information You Provide:

- Email address (if provided)
- Support requests
- Feedback or communications

Automatically Collected Information:

- Device type
- Operating system
- App version
- Anonymous usage data
- Crash reports

Blockchain Data:

Blockchain transactions are public by design. We do not control blockchain networks and cannot delete or modify on-chain data.

4. How We Use Information

We use collected information to operate and maintain the App, improve performance and security, respond to support inquiries, detect fraud, and comply with legal obligations. We do not sell personal data.

5. Sharing of Information

We may share data with trusted third-party providers for operational purposes including cloud infrastructure, analytics services, and security monitoring.

6. Data Security

We implement commercially reasonable administrative and technical safeguards supported through modern cryptographic technologies.

7. Data Retention

We retain personal data only as long as necessary for legitimate business purposes or legal compliance.

8. Your Rights

Depending on your jurisdiction, you may have rights to access, correct, request deletion, or restrict processing of your data.

9. Children's Privacy

The App is not intended for individuals under the age of 18.

10. International Users

Your data may be processed in jurisdictions outside your country of residence.

11. Changes to This Policy

We may update this Privacy Policy periodically. The updated version becomes effective upon posting.

12. Contact

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